



Monitor Retail takes care of all your cashless catering and other point of sales needs, so if you need to reduce cash handling, speed up transaction times and instantly know your best sellers then talk to us. You can install as a standalone cashless catering or retail system but also as part of your wider cashless environment.

Monitor Retail

IPOS RETAIL SYSTEM

Our iPOS system is feature rich, yet easy to use and utilises the most up to date touch screen POS terminals and retail hardware, which can be tailored to your specific requirements.

The iPOS system can be deployed at all key retail points of sale including canteens and other food outlets to facilitate cashless catering and free meal management in further education, libraries for fines and fees, bookshops and other outlets such as art supply shops or leisure facilities.

Authentication and purchases are made via staff/students ID cards, utilising a central account. Authentication can also be by ID number (possibly as a secondary method for enhanced security), further photo identification can be added as the ultimate security check. Account balances are checked ahead of purchase or can be cached should your system be offline. Both the user and organisation can track spending via an online web portal or powerful management reports. Other tender forms are also supported including, cash, bank card, ApplePay etc.

Monitor Retail is highly configurable to suit the organisation's needs, with multiple menus available through one till or different till layouts for sites with multiple outlets. As you would expect the solution offers the ability to set very granular admin permissions and so makes the solution extremely easy for staff to manage.

- Improves speed of service and reliability
- Security is improved due to less cash in tills
- Accommodates free meals, meal deals loyalty and incentive schemes

STOCK MANAGEMENT

Our iPOS solution has its own native stock management as well as being able to integrate with most existing stock management systems. The native stock management makes the processing of sales orders, quotations, invoicing and credit notes simple. Powerful reporting will ensure stock is optimised and wastage is reduced. Your understanding of fast and slow selling items will also be improved. Other features you can expect include easier stocktaking and stock adjustment management, easy reading of barcodes, label printing, recipe management and assembly as well as serial number tracking.



POWERFUL STOCK MANAGEMENT CONTROL

Never run out of your best sellers

ONLINE ORDERING

Using an intuitive web based application staff or students have the ability to order and pay for goods and services such as cafeteria/school meals, uniforms or stationery, trips and events amongst other things and all using their ID cards and funds held in the MonitorIT transaction database.

This highly configurable and customisable online ordering solution is perfect for any environment, offering its users the flexibility to order goods and services from anywhere and at any time. Staff could manage orders for multiple people. Orders can be copied between people, or can be copied to other days of the week or across an entire week. Users also have the option to cancel orders so long as it is no later than the order cut off time for a particular day. Users will be able to select between collecting their orders at a specified time or pay a delivery charge to have their orders dropped off to a specified room/location (so long as the organisation supports deliveries). In education parents can manage children's orders giving control over spend/ food consumption.

CASHLESS VENDING SYSTEMS

Using the Monitor Card Accepting Device (CAD) on your vending machines allows users to pay for vended items with funds held in their Monitor account. Staff and students simply swipe or present their card at the vending machine to pay for their purchases. The vending CAD can be used alongside cash if needed and uses your Ethernet network to connect to Monitor's transactional database, delivering real time transaction and device usage reports, this information assists stock control potentially eliminating stock outs and lost revenue.

An online card payment system increases the convenience to users by improving access to, and security of, your vending machines. Another key benefit is that by not relying solely on cash, usage of vending machines can increase. 24 hour vending can be safely offered and additional security can be put in place with users inputting a secondary authentication, such as a PIN number. Additionally cards are protected if lost or stolen, as no value is stored on the card; users can quickly deactivate their cards and have a replacement issued.



Transaction Management

Part of the  group

T: 01494 565066